

NEWSLETTER

NOVEMBER 2023

WWW.RIVERTONCOMMUNITY.COM



TOP NEWS

- UPDATED OFFICE HOURS
- LETTER FROM THE BOARD OF DIRECTORS
- WINTER REMINDERS
- ARB APPROVALS
- HOLIDAY CLOSURES
- ASSESSMENTS

HAPPY NOVEMBER!

WE HOPE THAT YOU'RE ENJOYING THE AUTUMN SEASON. AS WE EMBRACE THE NEW MONTH, WE'D LIKE TO INTRODUCE A FRESH FORMAT FOR OUR MONTHLY NEWSLETTER. OUR AIM IS TO MAKE IT EVEN MORE ENGAGING AND INFORMATIVE FOR OUR COMMUNITY. TO ACHIEVE THIS, WE'RE REACHING OUT TO YOU, OUR VALUED RESIDENTS, FOR YOUR INPUT. IF YOU HAVE ANY SPECIFIC TOPICS OR SUBJECTS YOU'D LIKE TO SEE COVERED IN THE UPCOMING NEWSLETTERS, WE ENCOURAGE YOU TO SHARE YOUR SUGGESTIONS WITH US. YOUR FEEDBACK IS VITAL IN SHAPING OUR NEWSLETTER CONTENT AND ENSURING IT REMAINS RELEVANT TO YOUR NEEDS AND INTERESTS. WE LOOK FORWARD TO WORKING TOGETHER TO MAKE OUR ASSOCIATION NEWSLETTER AN EVEN BETTER SOURCE OF INFORMATION AND COMMUNITY UPDATES. PLEASE DON'T HESITATE TO REACH OUT WITH YOUR IDEAS AND STAY TUNED FOR EXCITING CHANGES IN THE COMING EDITIONS.

HAPPY NOVEMBER!



OFFICE HOURS UPDATE

We are pleased to announce updated office hours to better serve our community's needs. Starting this month, our office will be open on the following days and times:

- **Monday: 9:00 AM to 1:00 PM**
- **Tuesday: 2:00 PM to 6:00 PM**
- **Thursday: 2:00 PM to 6:00 PM**
- **Friday: 9:00 AM to 1:00 PM**
- **Saturday: 9:00 AM to 1:00 PM**

We hope these extended hours will make it more convenient for our residents to reach out to us, whether you have questions, concerns, or just want to say hello. Our dedicated team is here to assist you with any Association-related matters, so please feel free to visit us during these hours.

Remember, your input is invaluable to us, and we encourage you to drop by and share your ideas, feedback, or suggestions. We look forward to seeing you during our new office hours and continuing to work together to enhance our community.



SIGNS

Did you know that, as per our community guidelines, political or advertising signs are not permitted on your property? There are only limited exceptions for company signs, which can be displayed while work is being conducted on your property. Thank you for your cooperation in adhering to these regulations, which help maintain the aesthetics and harmony of our community.



2023 ASSESSMENTS

We express our gratitude to all residents who have settled their 2023 Assessments. Your contributions play a vital role in upholding our community's services and amenities.

For those who have yet to make their 2023 Assessment payments, we kindly urge you to do so. Timely payments not only ensure the smooth financial operations of our community but also ensure fairness among all residents. Your dedication to our community's financial well-being and your attentiveness to communication are highly valued. Should you have any questions or concerns about your Assessments, please don't hesitate to contact our office. We're here to assist you in every way possible.



OCTOBER ARB APPROVALS

FIE047- Vinyl siding and gutters

MIC018- Siding color change

PUM018- New garage door

TRI021- Deck Addition

BTR022-Fence



BOD MEETING MINUTES

CAN BE FOUND ON THE WEBSITE AT
WWW.RIVERTONCOMMUNITY.COM

WINTER IS COMING

- PLEASE DO NOT PARK ON THE STREET
- ADVISE THE OFFICE IF AREAS NEAR MAILBOXES NEED TO BE ADDRESSED
- NO MOTORIZED VEHICLES ON THE WALKING PATHS
- WALKING PATHS ARE NOT SERVICED DURING THE WINTER SO BE CAREFUL WHEN USING THEM



MAILBOXES

If you are willing and able please clear a little path - the USPS carriers will NOT deliver if they cannot reach the boxes! We do have a company to help as well, but if we all pitch in, it goes smoother!

HOLIDAY CLOSURES

NOVEMBER

23,24,25

Happy
Thanksgiving



STREETLIGHTS

Have you noticed a streetlight outage? We've added a tab to the Association website that will take you to the RGE reporting form! Click the button to the bottom to see that tab!

[Report Outage](#)

TOWN OF HENRIETTA EVENTS

11/16 @ 6:30pm -MOVIE TRIVIA

11/18 @ 10am- LEAF & BRUSH DROP OFF

11/19 @10am - LEAF & BRUSH DROP OFF

12/2 @ 11am - OPEN HOUSE @ TINKER HOMESTEAD

12/9 @5:30 - HOLIDAY LIGHTS & MUSIC





CHINA PANDA



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WE HAVE ALSO
ADDED SUSHI
TO THE MENU!

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avocado, and
carrots



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CLOSE MONDAY

TUESDAY-SATURDAY: 11AM-9PM

SUNDAY: 12AM-9PM

LUNCH BREAK: 2PM-4PM



LETTER FROM THE RCA BOD

As many know, the board and staff are continually working hard toward a full recovery from the abrupt loss of staff earlier in the year; it unfortunately coincided with our termination of contract with Weichert amid the bidding process for a new property management provider.

Although there has been some catching up and more to do, we are positioning ourselves for better process control, greater transparency, and redundancy. As part of this recuperation, the Board and staff have been working with Chase Bank to remove any previous employees and third parties from any and all accounts. We are also adding several board members to the Chase account for greater additional oversight.

At the last board meeting, it was debated how the approval process for fund dispensation should be tracked and controlled as well as what monetary amounts require greater levels of pre-authorization. We will be using AppFolio and Google's Office Suite to fulfill these requirements. Additionally, we addressed how HOA violations should be tracked and enforced going forward.

Furthermore we reviewed the Q1 financial results for the community. Some members reported interest in changing the commencement date of our fiscal year to simplify pool and summer budgetary predictions. It was determined more investigation will be needed to ascertain efficacy and identification of all potential consequences.

As the evening progressed we discussed multiple maintenance items. As a result of the July tree removal, we have begun soliciting bids for stump removal. Old and unused community hosted email addresses will be removed to reduce any potential confusion in future communications. The community office workstations are nearing end of life and will need to be replaced. The board is exploring multiple avenues for potential replacements.

Finally, for everyone's enjoyment, we are resuming active maintenance of the community's public website and publishing newsletters.

We thank everyone for your patience with us as we try to make the community a wonderful place to live.

Cheers! ~Luke